

## **AR Holds – Students with Outstanding Debts**

Students with outstanding/overdue financial obligation will have an AR hold placed on their account and will not be provided services of any kind, including but not limited to registration, transmitting files, transcripts or receiving other services that have been requested. An AR hold blocks a student from withdrawing from classes; it also blocks a student from adding or dropping classes in the current semester and enrolling in classes in future semesters. In order to remove the AR hold, a student's account must be paid in full. For more information, contact the MCC Bursar's office. Nonpayment of financial obligations constitutes authorization for dropping and or administrative removal of the student from classes.

Students can pay outstanding/overdue financial obligations at any campus registration office during published hours of operation.

If the student debt has been placed with a collection agency then the student will also be responsible for any additional fees charged by the agency. The student can work directly with the collection agency or with the college to rectify their account. If you have any questions regarding your student account/debt, please contact our office at 928.692.3082.

For immediate release of the student financial hold, full payment must be received via cash, money order, check (requires a 14 day processing period) or in person with credit card. Payments over the phone are not allowed.