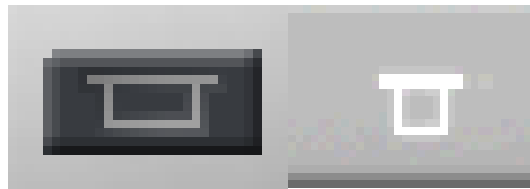


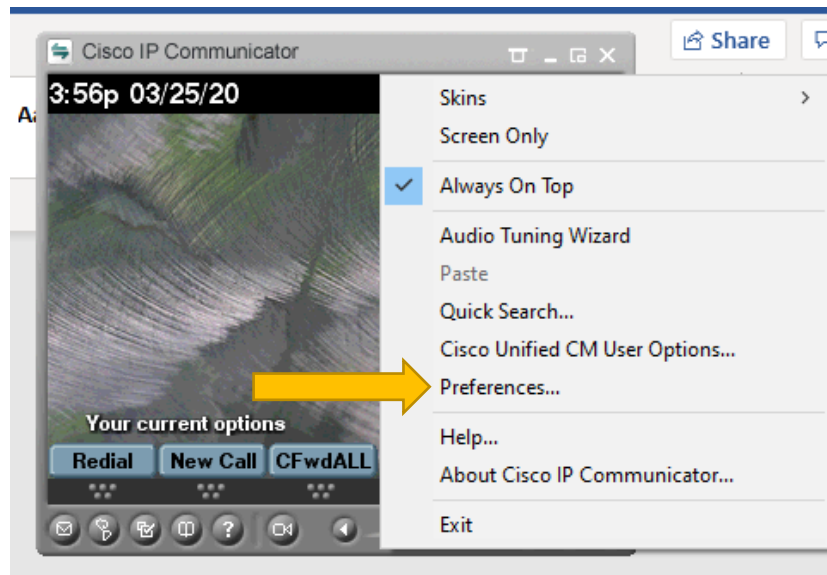
Soft phone Connection issues while Telecommuting

If you are having issues with your phone cutting in and out. Selecting this small check box could help.

1. While in Cisco IP Communicator select this icon in the top right-hand corner on the Cisco IP Communicator.



2. Go to Preferences.



3. Select the Audio Tab. Then check the box that says Optimize for low bandwidth. This should hopefully fix or at least decrease the amount of static or sound drops.

User Network **Audio** Directories

Devices for Audio Modes

Headset Realtek High Definition Audio v

Speakerphone Realtek High Definition Audio v

Handset Realtek High Definition Audio v

Device for Ringer

Ringer Realtek High Definition Audio v

Optimize for low bandwidth

Network...

Advanced...

OK

Cancel