

Spring 2017 Strategic Departmental Goals & Outcomes

Department Name	Campus	Goal 1	Goal 1 Objective	Goal 2	Goal 2 Objective	Goal 3	Goal 3 Objective
Advising		Strengthen student support services to facilitate student completion.	Design a comprehensive professional development program for academic and faculty advisors, based on institutional information (catalog, program-specific information, academic policies) and industry-specific topics, trends & best practices.				
Assessment and Curriculum	College-wide	Develop a comprehensive program goal map for all allied health programs by the end of the spring semester.	complete program goal maps for the 9 allied health programs by May 12				
BHC Facilities	Bullhead	Campus safety officer management	Complete monthly OSHA INSPECTIONS	Campus environment	Interior space quality to meet 90% national standards	Campus safety	Chemical management/inventories per new OSHA REGS
BHC Campus Dean	Bullhead	Enhance MCCs value to the community by strengthening its outreach, involvement and partnerships.	Strengthen community connections through interaction/involvement with at least three community groups/organizations.	Improve conditions for student success.	Provide at least three student life activities.	Provide opportunities for greater engagement between the college and the community.	Serve as site host for at least three community/civic/county organization activities that align with college mission and strategic plan.
Business Office	College-wide	Enhance student access	Review College's payment plan in hopes of making it more affordable for students, decreasing the drop rate.				

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CELT	College-wide	Enhance student engagement in online courses by promoting and supporting course introduction videos.	Seek out and work with online instructors to create a course introduction video for ten courses	Promote student engagement and success in plural courses with classroom assessment techniques (CAT's).	Introduce technology enhanced CAT's to all instructors teaching a spring term plural course. Have each instructor implement one of the techniques and report on their results.		
Compliance	College-wide	The Office of Compliance will develop a departmental strategic plan to refine the scope of oversight and add clarity to the purpose of the office.	Develop a compliance plan	Evaluate and rewrite as necessary all policies and procedures related to the federal compliance requirements per HLC.	Revising policies and procedures with attention to program evaluation and change in DOE guidance.		
Compliance, Campus Deans, Student Services	College-wide	Enhance campus safety	Enhance campus safety procedures related to student behaviors through modified policy and procedures.				
Enrollment Management	College-wide	Expand the scope of the scholarship program.	Provide one summary regarding best practice for awarding scholarships.		Provide one summary regarding current practice for awarding scholarships.		Provide one summary regarding recommended options for scholarship fund disbursement. Goal 4 Objective: Provide one summary regarding the expansion of established parameters associated with awarding scholarships.

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College Advancement	College-wide	Develop an annual grant development plan that is based on the college's strategic action plan	Develop a grant apical process				
Human Resources	College-wide	Strategic Plan, goal 3 - strategy 13	Charting participation level, will not have quantifiable data until the end of the annual programs.				
Information Technology Unit	College-wide	Ability to provide ongoing services	DR plan revision and testing	More secure environment	Penetration and port scanning	Present a fresh face to our community	Redesign of website
Institutional Research	College-wide	Dissemination of Information	Create a headcount and hours dashboard based on live data for administrative and instructional users.	Student Success	Create a student accessible dashboard that shows current GPA and hours completed.		
LHC Campus Dean	Havasu	MCC will enhance its value to the community by strengthening its outreach and involvement.	Sponsor or co-sponsor at least 2 events on campus in the spring semester.	MCC will enhance its value to the community by strengthening its outreach and involvement.	Submit information via MPIO request at least twice this semester regarding initiatives on each campus that highlight strengths of the campus and promote a positive image.	MCC will enhance its value to the community by strengthening its outreach and involvement.	Explore opportunities to enhance relationships with at least 2 partners or potential partners by familiarizing the community with the resources offered by the college.

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Library	College-wide	MCC will plan and manage sustainable, quality growth	Join the Arizona Community College Consortium and identify three ways to integrate purchasing strategies for library materials and training.	MCC will drive educational attainment and student success	Facilitate a multi-disciplinary and multi-level research workshop with faculty that coordinates with critical assignment deadlines. Workshop will include an assessment and takeaway materials for students. This goal also relates to Achieve60 by increasing the likelihood of completion of Writing Across the Curriculum courses, which are required for obtaining a degree.		
MCC Connect	College-wide	Design an MCC Connect Awareness Campaign	Create Marketing tools, Create Scripting for rollout, schedule meetings for rollout	Create Design Customer Service Training	Build training to incorporate specific department scenarios & assessments, Target specific departments in student services		
Module Managers	College-wide	Module Managers will create and update check off lists of areas to be tested when testing each module before a Jenzabar upgrade.	Review check off lists for each module to identify all areas are covered.				

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MPIO	College-wide	Promote a positive image of the College and increase community awareness of college strengths.	Increase number and quality of social media posts to attract new students and followers.	Develop instructional program and College marketing videos.	Promote workforce readiness programs in Career and Technical Education, as well as Education programs to help promote transfers to partner universities.	Strengthen community outreach and partnerships.	Create a plan to increase community marketing partnerships and opportunities, and increase participation in community events.
NCK Facilities	Kingman	Improve campus to campus communication	weekly conference calls	Improve campus information	Design and install Campus directories (1st of 5 directories installed)	implement a hazardous materials inventory and disposal plan	Implementation of software management tools in process
North Mohave Campus	North Mohave	MCC will enhance its value to the community by strengthening its outreach and involvement.	Sponsor or Cosponsor at least four events on campus each year	MCC will enhance its value to the community by strengthening its outreach and involvement.	Explore opportunities to enhance relationships with 3 partners or potential partners by familiarizing the community with the resources offered by the college.	Enhance campus safety procedures related to student behaviors through modified policy and procedures.	Modify at least two safety policies or procedures related to student behaviors

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Student Success Center	College-wide	Support the implementation of the Math Restart project by providing support to improve EdReady module completion rate of participants by 5% during the spring semester, January thru May of 2017.	We will monitor incremental score increase in each participating student by identifying the time and progress spent to move into the next target scores range in the unique milestones in the math pathways. We will continue practices to increase rigorous support for students opting into the Math Restart Program. Implement pathways for developmental English	Increase math tutoring accessibility in North Campus during spring of 2017.	Utilizing Zoom conference technology (name?) we will implement the software and hardware needed for southern campus math tutors to project to North for needed tutoring appointments. We will train tutors and staff on the software and integrate schedules so there will be tutoring available during operational hours. The sessions will be recorded and stored in an online repository. We will continue to explore methods to share resources between campuses to assure equal support services through the department.	(Carry over to improve plan) Students who fall into the lagging indicator category of academic probation will be contacted by a student services representative and be provided with a plan aimed at circumventing any barriers to completion. These success plans provide students with strategies for overcoming the barriers they face. The intention is to provide students with resources, support, guidance, and coaching aimed at his/her successful completion of the courses in which he/she is currently enrolled.	Success Plan Holds were placed on the students account notifying them to come in and meet with an student services specialist to create a unique plan for the semester identifying needs and concerns and plans to address them. A potential redesign of the plans is being discussed that would make them more holistic and better for follow up.

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Testing	College-wide	Strengthen student support services to facilitate student completion.	Testing Coordinators will reach out to 100% students who did not reach their math placement goal via their initial placement test and offer support in the utilization of alternative math placement options (EdReady and/or MyMath Test).				