

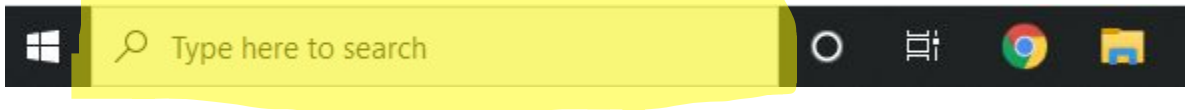
How to use Quick Assist

When a tech or someone asks you to use quick assist, here is how you find and use it.

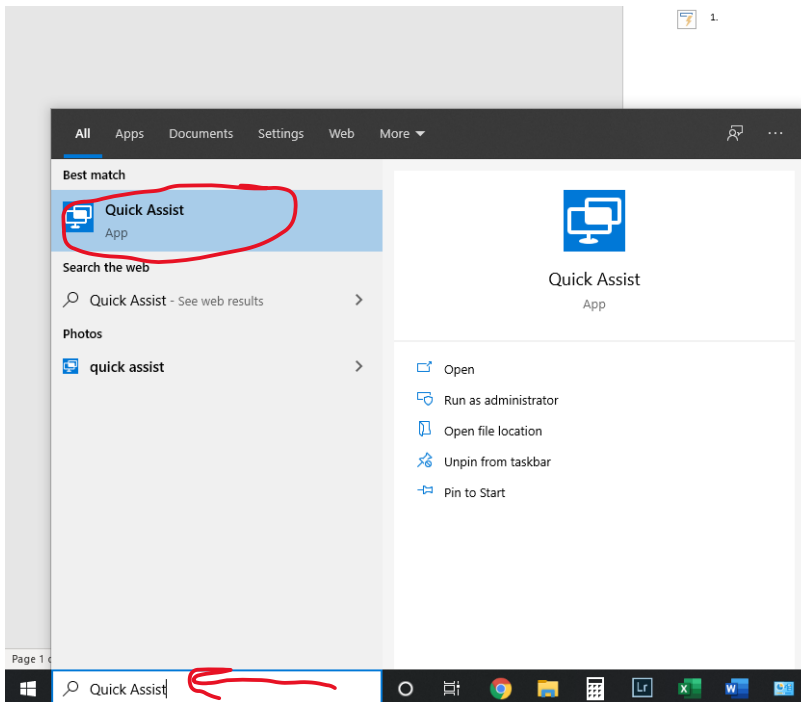
1. Go to your search tool on your task bar, it looks like this.



Or this

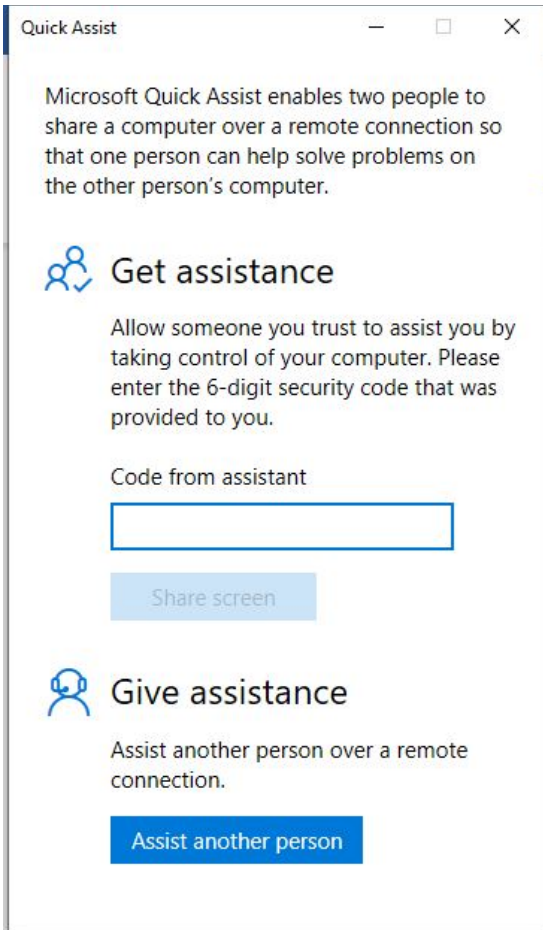


- 2.



Click on the quick Assist App.

3. The app will open and ask you to get assistance, you will need to use the code that the tech gives you. Put in code from assistant.



4. Then use the prompt to give control, and the tech or assistor should be able to help you. You will only have 10 min to access this code or it will be invalid.