

The mission of the Financial Aid Office is to provide prompt, accurate and courteous financial aid assistance. Although primary responsibility for educational costs rests with the student and his/her family, MCC, the federal government and the state of Arizona can assist the student in pursuing higher education.

Financial Aid Processes

Federal Regulations are continuously updated and financial aid processes are revised on an ongoing basis as the regulations are enacted and guidance is provided by the Department of Education via the Code of Federal Regulation (CFR), Higher Education Act (HEA), the Federal Student Aid Handbook and various other communications such as Federal Registers, Dear Colleague Letters and Electronic Announcements.

The district financial aid office maintains internal standards & processes to deliver Title IV financial aid in compliance with Title IV regulation. Standards & Processes for financial aid will be housed in the district financial aid office, and posted as required by Title IV regulation in the academic catalog, student handbook and MCC website where appropriate.

At a minimum, Standards & Processes on the following topics will be maintained:

- Satisfactory Academic Progress (SAP)
- Returns to Title IV and HEA Programs
- Consumer Information
- Verification
- FWS Selection and Awarding of Students
- FSEOG Selection and Awarding of Students

In addition, Standards & Processes for overall administration of Title IV aid will also be maintained on the following topics by the appropriate campus department:

- Admissions / Admissions
- Refunds / Bursar
- Attendance / Registrar & Academics
- Withdrawals, official and unofficial / Registrar

Date of Adoption: Adoption of Manual: July 2008

References:

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Veterans Educational Benefits

MCC provides services to veterans, widows and dependents who may be eligible for educational assistance from the U.S. Department of Veterans Affairs. Services offered include application for educational benefits, tutorial assistance and services for disabled veterans.

Per Title 38 United States Code Section 3679(e), MCC will not impose any penalty, including assessment of late fees, the denial of access to classes, libraries, or other institutional facilities, or the requirement that a covered individual borrow additional funds, because of the individual's inability to meet the financial obligations to the institution due to the delayed disbursement of eligible funds from VA under chapter 31 or 33. A covered individual is any individual who is entitled to educational assistance under chapter 31, Vocational Rehabilitation and Employment, or chapter 33, Post-9/11 GI Bill® benefits. Covered individuals must have a certificate of eligibility on file and have requested to use entitlement by submitting an enrollment certification request form.

Principles of Excellence

Executive Order 13607, Principles of Excellence was enacted by President Obama on April 27, 2012 to ensure "...that Federal military and veterans educational benefits programs are providing service members, veterans, spouses, and other family members with the information, support, and protection they deserve..." (Executive, 2012, para. 1).

Under the Principles of Excellence, Mohave Community College agrees to:

- Provide students with a personalized form covering the total cost of an education program
- Provide educational plans for military and veteran education beneficiaries
- End fraudulent and aggressive recruiting techniques and misrepresentations
- Accommodate service members and reservists absent due to service requirements
- Designate a point of contact to provide academic and financial advice
- Ensure accreditation of all new programs prior to enrolling students
- Align institutional refund policies with those under Title IV, which governs the administration of federal financial aid programs.

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References: