

*The college shall provide a process for resolving student problems in an expeditious and equitable manner.*

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Student Problem Resolution Process

The College has created internal policies and procedures to address grade related and non-grade related problems and grievances. Submission forms are available on the MCC website.

Non-Grade Related Incidents

For non-grade grievances, see the Student Grievance Resolution Process listed in the current Student Handbook.

Grade Related Appeal

For grade grievances, see the Grade Related Grievance – Grade Appeal process listed in the current Student Handbook.

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*References:*