

## NOTICE: Issues with Adobe Logins

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To: MCC - All <MCC-ALL@MOHAVE.EDU>

Dear MCC Community,

Adobe products (Photoshop, Acrobat, Dreamweaver, etc.) are currently experiencing issues with failed logins. The problem rests with Adobe and is currently being worked on by Adobe staff. The Adobe support site provides the following information:

**Major issue #2020052712 Updated in Adobe Services**

**Product(s) involved:** Adobe Sign In

**Regional locations:** Americas

**Date/Time started:** Today 8:00 AM (MST)

**Major issue #2020052710 Updated in Multiple Clouds**

**Product(s) involved:** Adobe Analytics, Adobe Experience Manager, Adobe Social, Adobe Target, Adobe Audience Manager, Adobe Primetime, Cross-Cloud Capabilities, Adobe Campaign, Platform Core Services, Data Science Workspace, Experience Cloud Home, Data Foundation, Query Service, Journey Orchestration

**Regional locations:** Americas, APAC, EMEA

**Date/Time started:** Today 7:51 AM (MST)

Please be patient as the vendor works to correct their issues. The IT department will provide updates as they become available.

Thanks,  
Mark

**THE IT DEPARTMENT WILL NEVER ASK FOR YOUR PASSWORD OVER THE PHONE OR E-MAIL.**



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