

Jenzabar to J1 Upgrade - JICS will be down!

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To: MCC - All <MCC-ALL@MOHAVE.EDU>

Dear MCC Community,

On **Thursday, April 2, 2020 at 3PM** the IT team will be performing a planned upgrade of Jenzabar to Jenzabar One (J1). JICS, Jenzabar, and related systems will be down from that time until Saturday morning. E-mail, Zoom, and other communication tools will be unaffected. The tools website will be up but will have limited functionality during this time. **Schoology will be unaffected by the outage and can be accessed via the <https://myclasses.mohave.edu/> URL.**

The team will work as quickly as possible to bring the affected systems back online. When the systems are available we will send out a message to the community letting you know. Should you have any questions or concerns, please contact me directly.

Thanks,
Mark

THE IT DEPARTMENT WILL NEVER ASK FOR YOUR PASSWORD OVER THE PHONE OR E-MAIL.



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