Bighorn OneCard

In an effort to go “green”, all refunds and all financial aid refunds will be issued to your Bighorn OneCard (paper checks are no longer issued). Mohave Community College has partnered with Higher One to provide you faster options for receiving your refunds. As soon as you have completed registration (for credit courses), MCC will process the creation of your BIGHORN OneCard. The card will be sent to the mailing address you registered with MCC so be sure to give a valid, current address. If you do not receive the card at the address you provide to us, you will need to re-order another card at registration window and you will be responsible for a $20 re-ordering fee. If you should miss-place or lose this card, you will also be responsible for the $20 re-ordering fee. Once you receive your card, you will need to activate it as soon as possible to avoid delays in receiving your refund money.

Upon receiving your BIGHORN OneCard, simply visit BIGHORNOneCard.com to activate your refund preference. Remember, even if you are not currently anticipating a refund from the college, we may have one for you in the future; so it is critical that you activate your refund preference as soon as your card arrives in the mail. Your refund options include:

- **Easy Refund to the OneAccount** (refunds available the same day MCC releases the funds to Higher One).
- **ACH Transfer** to other bank (refunds available 2-3 business days).
- **Paper check** (refunds available 5-7 business days).

If you have questions about the BIGHORN OneCard or OneAccount simply visit bighornonecard.com/easyhelp for the information you need 24 hours a day, 7 days a week with EasyHelp. Or visit your local campus registration department or you can contact MCC Bursar’s Office at (928) 692-3082.

HigherOne Fee Schedule:
https://www.higheroneaccount.com/studentaccount/feeschedules.do